

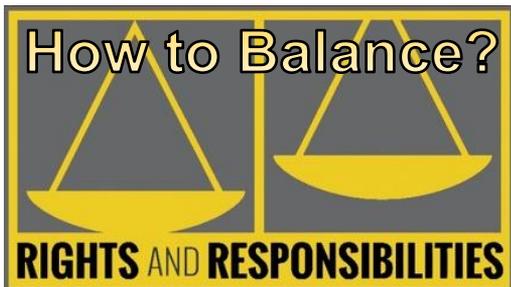


Tax Department Customer/Consumer Rights & Responsibilities

Tax Purpose Statement

It is the objective of the Tax Department to fairly collect taxes, treat everyone with respect, and to wisely manage these economic resources.

The generation of revenue will be done in a manner to create a place where people want to live and businesses prosper.



Origin of Rights

- I. **As a village customer you have certain rights pertaining to your tax services. We pledge to honor your rights!**



Origin of Responsibilities

- II. **As a village customer you have certain responsibilities pertaining to your community. We are committed to providing you services when you, the party responsible for income tax completes your obligations!**



Promise for a Promise

Rights and Responsibilities include, but are not limited to the following:

192.09 — Request for refunds

Taxpayers have a prescribed manner in which to request a refund from the Tax Administrator.

192.12 — Limitations

Civil actions to recover municipal income tax, penalties and interest have time limits.

192.13 — Audits

At or before the commencement of an audit (where the Tax Administrator has ordered the appearance of the taxpayer) the Tax Administrator shall inform and provide the Taxpayer with certain information regarding the audit.

192.19(B) — Authority of tax administration, verification of information

Tax Administrator has the authority to perform any of the duties or functions pertaining to tax collections.

Tax Administrator may examine books, papers, records, federal and state income tax returns to ascertain the tax due.

192.20 — Request for opinion of the tax administrator

An "opinion of the Tax Administrator" may be provided after a written request.

192.21 — Board of Tax Review

A Board of Tax Review will hear appeals on assessments following rules and regulations.

Section 5717.011 - Appeals from a final determination of a local board of tax review

Appeals maybe taken by the taxpayer or the Tax Administrator to a court of common pleas as otherwise provided by law.

Section 5717.03 - Decision of the board of tax appeals

Decision of the board of tax appeals shall be entered of record and follow rules as to notification and timelines.

Reference:

Ashville Ordinance Part One Administration Code Title Nine
Taxation Chapter 192

Ohio Revised Code (ORC) Title [57] LVII Taxation



Village of Ashville Tax Department Contact Information

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Open Wednesdays

8:00 am - 4:00 pm

Ashville Vision Statement

Remembering our rural heritage, Ashville will be a vibrant and friendly community, offering an enhanced quality of life achieved through planning, progress and collaboration.

It will be a welcoming place where people want to live and businesses prosper.

Village of Ashville

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